

ARIZONA DEPARTMENT OF RACING



Janet Napolitano
Governor

Geoffrey E. Gonsher
Director

January 22, 2004

Dear Department of Racing Customers:

Attached is the new Arizona Department of Racing Industry Survey.

The Department has made several efforts recently to communicate with our customers and to develop a new feedback system so we will know how you view the services provided by the agency and our employees. The attached questionnaire provides the opportunity for your comments, concerns, and suggestions to be expressed.

Please take a few minutes each month to complete the survey on-line and submit it to the Department. We will be reporting the results on a regular basis to the Racing Commission.

Thank you for helping the Department of Racing do a better job serving the racing industry.

Sincerely,

Geoffrey E. Gonsher
Director

GEG/jc

Attachment

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